



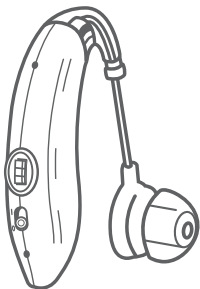
# Hearing Amplifier

# QUICK START GUIDE

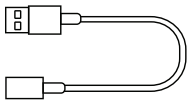
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# What's in the box?



Hearing Amplifier  
with medium-sized  
dome attached



Charging  
Cable

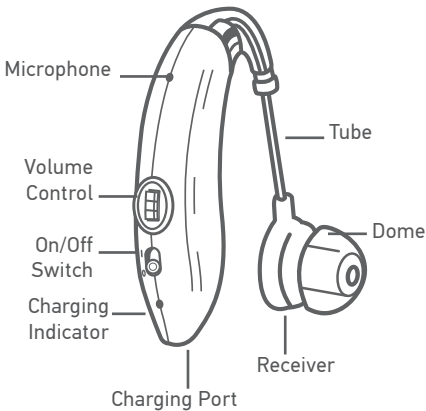


Cleaning  
Brush/Pick



Small, Medium,  
and Large Domes

# Tour of the hearing amplifier



The **Microphone** picks up sound in your surroundings which the hearing amplifier processes and sends to your ear. You should try to keep this as unobstructed as possible.

The **Volume Control** wheel adjusts the amount of amplification applied to the sound. Rotate it up to increase the volume.

The **On/Off Switch** turns the hearing amplifier on (up position) and off (down position).

The **Charging Indicator** illuminates orange while the hearing amplifier is charging. It turns off when the hearing amplifier is completely charged.

The **Charging Port** connects to the provided charging cable to charge the hearing amplifier via a USB power source (like a computer or adapter).

The **Tube** carries the signal from the microphone to the receiver and dome. It can be rotated for use in the left or right ear.

The **Receiver** plays the processed sound into your ear.

The **Dome** fits in your ear snugly to carry the hearing amplifier's sound directly to your ear canal. Out of the box, the medium-sized dome is attached. Try one of the other sizes if this dome is too large or small for your ear.

# Getting started

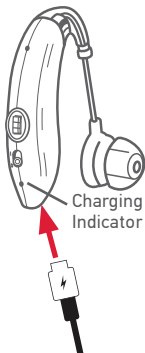
## 1. Charge the hearing amplifier

For best performance, charge the hearing amplifier completely before you use it for the first time.

**Note:** Make sure the hearing amplifier is turned off (switch in the down position) before you charge it.

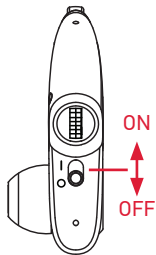
Insert one end of the included charging cable in the charging port on the bottom of the hearing amplifier. Insert the other end into a USB power source (like a computer or USB power adapter).

The hearing amplifier's charging indicator illuminates orange while the hearing amplifier is charging. It turns off when the hearing amplifier is fully charged.



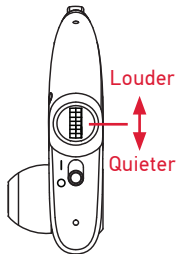
## 2. Turn the hearing amplifier on

Put the switch on the back of the hearing amplifier in the **I** (up) position to turn the it on.



## 3. Adjust the volume

Set the volume wheel to its minimum setting before you put the hearing amplifier on for the first time.



## 4. Put the hearing amplifier on

Out of the box, the hearing amplifier is ready to use on your right ear.

**To use the hearing amplifier on your left ear:** Rotate the receiver and dome so that the dome faces the opposite direction.



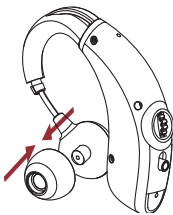
### Trying on for the first time

Place the hearing amplifier body behind your ear. Then insert the dome gently in your ear so that it's securely in place.



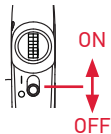


The hearing amplifier comes with a medium-sized dome installed. If this dome seems to large or small to fit your ear comfortably, change it for one of the other domes included.

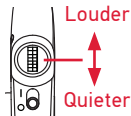


## Adjusting the volume

Make sure the hearing amplifier is on—the on/off switch on the back of the hearing amplifier should be in the top position.



The volume wheel is directly above the on/off switch. Slowly increase the volume until you notice the volume of your surroundings increase.



You'll need to experiment with different volume levels in different environments to see what's comfortable for you.

# Welcome to a new world of sounds!

**It might take a while to get used to!** Your new AR Hearing Amplifier lets you experience sounds you might not have heard for a while: everyday sounds like clocks ticking, paper rustling or crinkling, nearby whispering or soft conversation, outdoor noises like wildlife or traffic, or nearby footsteps.

At first all these new sounds might be distracting, maybe even overwhelming.

**Give yourself time to get accustomed—it could take as long as 30 days (or more).** We recommend using your new hearing amplifier an hour or two a day at first, in quiet settings if possible. Then gradually increase the amount of time and variety of situations you use your new hearing amplifier in until they feel natural to you.

**IMPORTANT:** Do not use this hearing amplifier in loud environments. Overamplification can cause discomfort and damage to your hearing.

## Tips for New Users

- Your own voice will sound strange at first when you're wearing your hearing amplifiers. This is normal and normally goes away after a few weeks of use.
- Higher frequency sounds, like water running or paper crumpling, might seem loud at first. These higher frequencies are also essential to understanding speech clearly. Getting used to higher frequency sounds in your environment takes time and patience, but the trade-off is understanding speech more clearly. Most users find that after 3-4 weeks of regular use, the hearing amplifiers make conversation easier, even in somewhat noisy environments.
- Using the phone might take some practice. Holding the phone close to your ear might cause feedback—a whistling or chirping from the hearing amplifier. If this happens, try tilting the phone or moving it away from your ear an inch or two.

*continues on next page...*

## Tips for New Users (continued)

- Hearing conversations more clearly can be a game-changer for social gatherings and even one-on-one interactions. The following additional steps can take you even further:
  - Try to face the person you're talking or listening to
  - In noisy environments, try to position yourself so that the source of the noise is behind you
  - Don't shout! Just speak clearly and slowly.
  - In meetings or worship services without amplified sound, sit as close as you can to the sound source.
  - Ask your conversation partner to get your attention before speaking so that you can fully engage with them.

# Cleaning & Care

Keeping your hearing amplifier clean is crucial to getting the most from it. Wearing a hearing amplifier can increase the amount of wax your ear produces, so it's especially important to perform the following cleaning routine daily.

- **Wipe the surface of the hearing amplifier** with a wet wipe, soft cloth, or tissue.
- **Brush around the hearing amplifier's microphone** using the provided brush.
- **Clean away any wax buildup in the dome and stem.**



Remove the dome from the hearing amplifier's receiver. Use the provided pick to clean the inside of the stem. Clean the dome with a soft, moist cloth or mild soap and water. Make sure the dome is completely dry before you put it back on the receiver's stem.

With the proper care, your AR hearing amplifier should provide years of use. It is important to keep the following cautions in mind.

- DO NOT get water on or in the hearing amplifier.
- DO NOT wear the hearing amplifier while swimming, showering, in heavy rain, or in a moist atmosphere (like a sauna).
- DO NOT use solvents or liquids on the hearing amplifier earpiece, tube, or dome.
- DO NOT sleep with the hearing amplifier on.
- DO NOT leave the hearing amplifier in or near direct sunlight or excessive heat.
- Remove the hearing amplifier when applying cosmetics, perfume, aftershave, hairspray, lotion, or any other product that might get into the hearing amplifier.
- Remove the hearing amplifier during strenuous physical activities, like working out.
- Keep the hearing amplifier clean and dry.

# Troubleshooting

**Problem: The hearing amplifier won't turn on.**

**Solution:** Recharge the hearing amplifier. Plug the provided charging cable into the charging port on the bottom of the hearing amplifier. Plug the other end of the cable into a USB power source. The hearing amplifier's charging indicator illuminates. It turns off when the hearing amplifier is charged.

**Problem: The hearing amplifier doesn't produce sound.**

**Solution:** Make sure the hearing amplifier is charged and turned on (the power switch should be in the **I** [up] position). Then use the hearing amplifier's volume wheel to turn it up. If you still don't hear sound, clean the hearing amplifier's dome and microphone using the provided brush/pick.

**Problem: The hearing amplifier whistles when I use it.**

**Solution:** Make sure the dome is seated snugly in your ear. You might need to adjust it to get a better seal—it should fit snugly in your ear so that almost no sound escapes. If you can't get it to fit snugly, you might need to try a different dome size.

**Problem: The hearing amplifier falls out of my ear.**

**Solution:** Make sure you're using the right dome size for your ears. The dome should fit snugly in your ear and help secure the hearing amplifier in place.

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